Setting up TytoCare

Complete the following steps before your first visit:

1 Download the MyChart app

Download the MyChart app on your smartphone.
Select Novant Health as your organization. Log in or visit
www.novantmychart.org to create an account. Note: a Novant
Health MyChart account is required for use with TytoCare.

2 Open the MyChart app & find TytoCare

In the MyChart app, open the menu and search TytoHome or
tap the TytoHome Setup option. When prompted, download
the TytoCare app on your smartphone and open it. This one-
time setup will allow MyChart to communicate with TytoCare.

3 Set up TytoCare

Follow the instructions in the TytoCare app to complete the
setup before your first visit.

Starting a TytoCare Visit

When you need to see a Novant Health doctor, launch the MyChart app, tap the
"Menu" and select "On Demand Video Visit." When prompted, choose "TytoCare
Video Visit." If you would like to schedule a future Tyto video visit, call your doctor's
office to schedule.

For help setting up your MyChart account contact
Novant Health Support:
MyChart@NovantHealth.org • 1-844-266-8268

For help with your TytoCare Device contact
TytoCare support:
support@TytoCare.com • 1-866-971-8986, option 2

NOVANT HEALTH   tytocare™